



+ Get answers on your schedule.

A single point of contact (SPOC) is here to help you and your patients succeed.



Simplify communications.
Available when you need them, your SPOC is a single stop for questions and concerns.



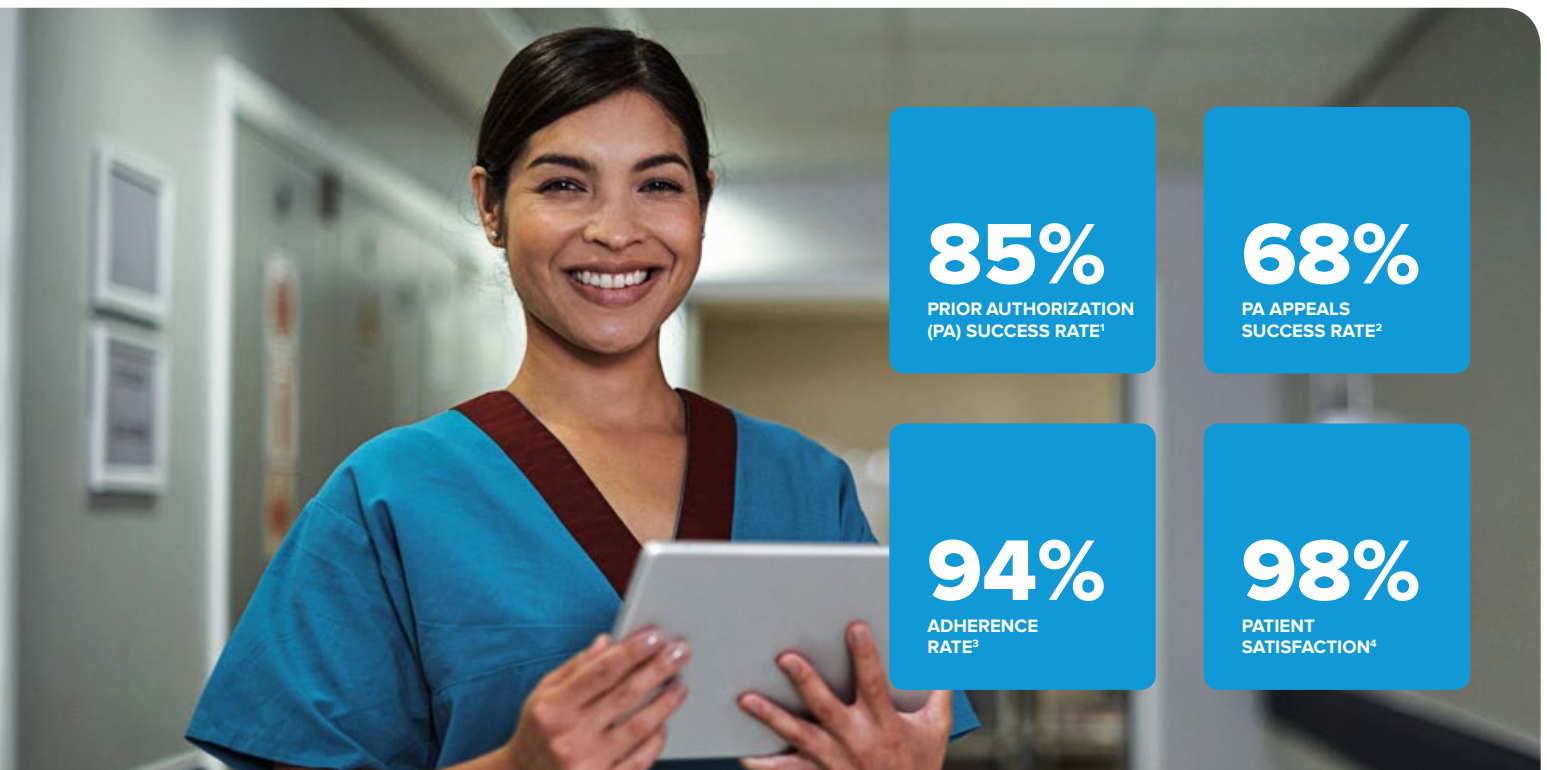
Get information directly.
Stay updated on prescription status, Diplomat services, drug access, and more.



Prescribe with confidence.
With multiple ways to send a prescription, Diplomat makes it easy.

- + **Complete an enrollment form** available at diplomatpharmacy.com/prescribe Once the prescriber completes and signs the form, it's ready to send.
- + **Fax** using your SPOC's direct fax line. Please fax any additional information (e.g., patient demographics) that could help us fill the prescription faster.
- + **E-prescribe using this information:**

Diplomat Specialty Pharmacy
4100 S. Saginaw St.
Flint, MI 48507
NABP# 2369797 | NPI# 1427250448
- + **Call 877.977.9118** to give us a verbal prescription.
- + **Once we receive the prescription, we will:**
 - ✓ Complete a benefits investigation and prior authorization
 - ✓ Coordinate medication delivery
 - ✓ Send a reminder 5–7 days before each refill date



85%

PRIOR AUTHORIZATION (PA) SUCCESS RATE¹

68%

PA APPEALS SUCCESS RATE²

94%

ADHERENCE RATE³

98%

PATIENT SATISFACTION⁴

+ Expedite your prescription.

Diplomat's prescription checklist eliminates back and forth, saving time for your office.



Your dedicated single point of contact:

Name

Email

Phone

Fax

1. Diplomat Specialty Pharmacy Prior Authorizations & Appeals, 2018. Includes new prior authorizations and renewals.
2. Diplomat Specialty Pharmacy Prior Authorizations & Appeals, 2018.
3. Diplomat Specialty Pharmacy Adherence Reporting, 2018. Average capped medication possession ratio. Includes patients with at least two fills and no 60-plus-day gaps between fills.
4. Diplomat Satisfaction Surveys, 2018. Data from third-party survey. Reflects approximate percentage of respondents selecting "excellent," "very good," or "good" on a five-point scale.

We need these items for all prescriptions:

- Patient's full name and date of birth
- Photocopy of all insurance cards (front and back)
- Diagnosis and diagnosis code
- Drug name, strength, and directions
- DEA registration number (for controlled substances only)
- Quantity
- Number of refills
- Prescriber signature and date
- Order date
- Prescriber's name, phone number, address, and NPI number
- Supervising physician and NPI (for nurse practitioner or physician assistant)

These items can reduce the need for follow-up:

- Patient demographics (gender, address, phone number, insurance, etc.)
- Chart or progress notes and pertinent labs
- Tried and failed therapies
- Current medications and known allergies
- Previous approvals through insurance or copay assistance (if applicable)
- Alternate contact information and consent
- Local retail pharmacy and phone number

Questions? Reach out to your single point of contact.

Visit diplomatpharmacy.com

