Expedite your prescription.

Diplomat’s prescription checklist eliminates back and forth, saving time for your office.

What we need. All prescriptions require:

- Photocopy of all insurance cards (front and back)
- Patient’s full name and date of birth
- Diagnosis and diagnosis code
- Drug name, strength, and directions
- DEA registration number (for controlled substances only)
- Quantity
- Number of refills
- Prescriber signature and date
- Order date
- Prescriber’s name, phone number, address, and NPI number
- Supervising physician and NPI (for nurse practitioner or physician assistant)

Information that helps. These items reduce the need for follow-up:

- Patient demographics (gender, address, phone number, insurance, etc.)
- Chart or progress notes and pertinent labs
- Tried and failed therapies
- Current medications and known allergies
- Previous approvals through insurance or copay assistance (if applicable)
- Alternate contact information and consent
- Local retail pharmacy and phone number

Questions? Reach out to your single point of contact.

Visit diplomatpharmacy.com
Get answers on your schedule.

A single point of contact (SPOC) is here to help you and your patients succeed.

Simplify communications. Available when you need them, your SPOC is a single stop for questions and concerns.

Get information directly. Stay updated on prescription status, Diplomat services, drug access, and more.

Prescribe with confidence. With multiple ways to send a prescription, Diplomat makes it easy.

+ Complete an enrollment form available at diplomat.is/rxforms. Once the prescriber completes and signs the form, it’s ready to send.
+ Fax using your SPOC’s direct fax line. Please fax any additional information (e.g., patient demographics) that could help us fill the prescription faster.
+ E-prescribe using this information:
  Diplomat Specialty Pharmacy
  4100 S. Saginaw St.
  Flint, MI 48507
  NABP# 2369797
  NPI# 1427250448
+ Call 877.977.9118 to give us a verbal prescription.
+ Once we receive the prescription, we will:
  ✓ Complete a benefits investigation and prior authorization
  ✓ Coordinate medication delivery
  ✓ Send a reminder 5–7 days before each refill date

84%
PRIOR AUTHORIZATION (PA) SUCCESS RATE

79%
PA APPEALS SUCCESS RATE

94%
ADHERENCE RATE

99%
PATIENT SATISFACTION