

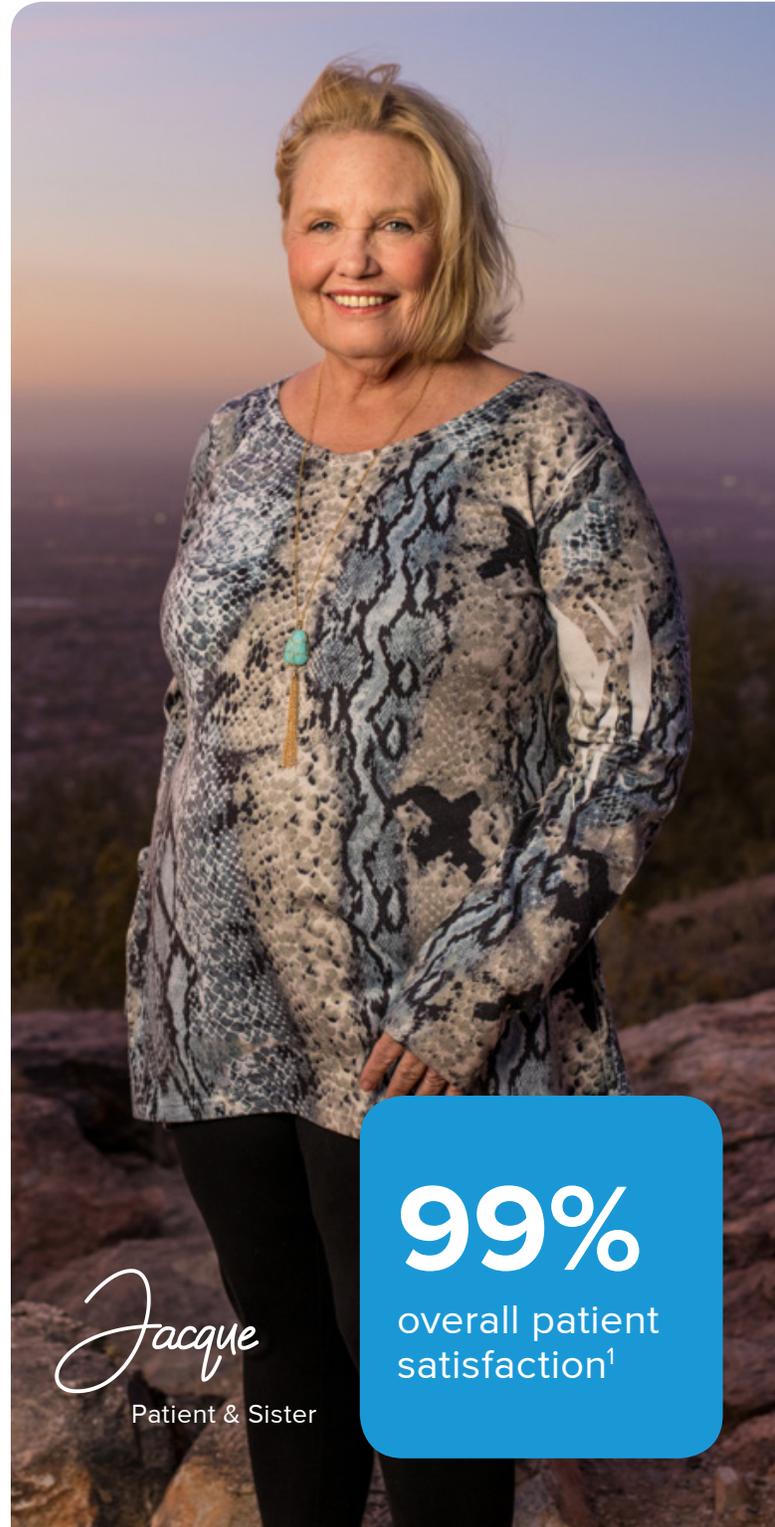
## + Becoming a Diplomat Patient

You are in control of your health. That includes deciding which specialty pharmacy cares for you.

### Follow these simple steps to see if you can switch to Diplomat:

1. Call us at **877.977.9118** to see if we dispense your medication. (If your therapy is infused, call **866.442.4679**.) Let us know you're interested in becoming a Diplomat patient.
2. **Ask us to contact your provider.** We'll ask them to transfer your prescription or send a new one. We'll also confirm that your insurance allows Diplomat to fill the prescription.
3. **We'll contact you to get you started with Diplomat.**

If your healthcare provider asks why you want to make this change, you can share the sheet on Page 2 of this document, titled "Why I Want to Use Diplomat." It explains the ways we make the prescription process easier and faster — for you, your provider, and the rest of your healthcare team.



1. Diplomat Satisfaction Surveys, 2017. Data from third-party survey. Reflects approximate percentage of respondents selecting "excellent," "very good," or "good" on a five-point scale.

### Questions?

877.977.9118  
for specialty pharmacy

866.442.4679  
for specialty infusion

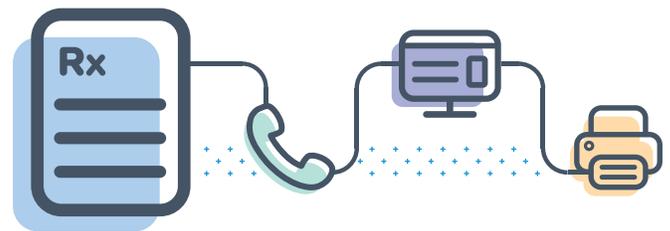
## + Why I Want to Use Diplomat

Diplomat's expert care and personal attention make the prescription process faster for me and my entire healthcare team.

### Diplomat will:

- + **Keep you updated on my prescriptions.** The Diplomat Provider Portal lets healthcare providers track patient prescriptions from a central homepage. And if a question comes up, a single point of contact is ready to help.
- + **Deliver my medication when I need it.** Diplomat can deliver medication straight to my door — on my schedule.
- + **Makes it easy to refill my prescription.** Diplomat takes the hassle out of refilling. They'll call me before each fill to set up delivery.
- + **Helps me afford my medication.** Diplomat seeks financial assistance on my behalf and handles the paperwork from start to finish. And if I don't have refills left, they'll reach out for a new prescription on my behalf.
- + **Minimizes delays in treatment.** If a prior authorization is required, Diplomat handles it all. And if I need to appeal for coverage, they'll do everything they can to handle that, too. Diplomat works with my insurance to help me start treatment as soon as possible.

- + **Simplifies therapy.** Diplomat provides condition education, side-effect tip cards, and innovative packaging to make it easier to stay on treatment.
- + **Gives me clinical support at every step.** Diplomat's caring pharmacists are ready help me navigate the nuances of treatment, with pharmacists available 24/7 for any urgent issues.



Find enrollment forms at:  
[diplomatpharmacy.com](http://diplomatpharmacy.com)